

# FACTSHEET

JUNE 2013

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## CRS Corner

### Approval Received for the 2013 CRS

The 2013 *CRS Coordinator's Manual* has been approved by the Office of Management and Budget (OMB) and is available for download at [www.CRSresources.org/manual](http://www.CRSresources.org/manual). The new *Coordinator's Manual* will be implemented by FEMA beginning on April 1, 2013. At its first cycle verification visit after April 1, 2013, each participating CRS community will need to meet the new prerequisites and credit criteria set out in the 2013 *CRS Coordinator's Manual*. No new requirements (including annual recertification requirements) will take effect until the ISO/CRS Specialists review them one-on-one with the community at the next cycle visit. As with all verification visits, the ISO/CRS Specialists will work with communities on items needed for credit verification (documentation), and to identify additional activities for which the community may not have been receiving credit. The new *Coordinator's Manual* will affect each CRS community differently. Some communities will see an increase in credit for their existing activities. For example, there will be more credit for Activity 420 (Open Space Preservation). Other communities will see a decrease in credit for certain activities. For example, the credit points provided for Activity 320 (Map Information Service) are being reduced.

Webinars providing more details about the *Coordinator's Manual* and about certain activities are being planned and will be announced through this newsletter in the coming months. In addition, more informational materials will be added to the CRS resources website. These postings will be listed in this newsletter.

Be sure to download the *Coordinator's Manual* from [www.CRSresources.org/manual](http://www.CRSresources.org/manual) after March 15, 2013, to be sure you have the final, implementation version. Later this spring it also will be posted on the FEMA website. You will note that the *Coordinator's Manual* shows an expiration date of September 30, 2013. There will be another approval coming from OMB to extend the effectiveness of this *Coordinator's Manual* until September 30, 2016. This will not affect the implementation of the new *Coordinator's Manual* nor will the credit criteria change. If you have questions about the new *Coordinator's Manual*, or have trouble downloading it, please contact your ISO/CRS Specialist.

Reprinted from March 2013 NFIP CRS Update

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**Congratulations to the City Of Slidell for achieving a Class 7 Rating in CRS .**

## EC Made EZ is now online! Overview of the NFIP Elevation Certificate

**VIEW HERE AT ANYTIME**



**Available 24/7 with no registration needed. Video segments provide valuable information for Agents, Lenders, Adjusters, Surveyors and Community Officials**

EC Made EZ, one of our most popular classroom presentations, provides an overview of the NFIP Elevation Certificate -its purpose, where to find one and where to find a professional to complete an EC. It addresses all aspects of the NFIP Elevation Certificate including BFE, LFE, Pre-FIRM, Post-FIRM, calculating the elevation difference, and building types. Each of the 10 drawings of buildings included in the EC is discussed in detail. This information is essential for anyone who encounters the NFIP Elevation Certificate, including: Agents, Lenders, Adjusters, Surveyors or Community Officials. This segmented course is provided as an informational job aid to anyone wanting to learn about the different aspects of the NFIP Elevation Certificate. There are no credits associated with completing this course. There is no certificate provided for completion.

**Taken from February 2013 News & Views**



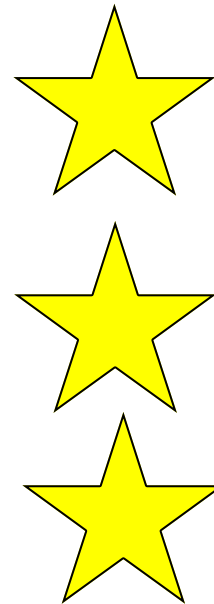
The 2013 hurricane season, which starts June 1, is predicted to be an above average, active season according to the National Oceanic Atmospheric Administration (NOAA). As of now the preseason forecast calls for 13 to 20 named storms. Of those named storms, NOAA predicts 7 to 11 of them will become hurricanes with wind speeds of at least 74 mph. Out of those, NOAA predicts 3 to 6 of them may become major hurricanes with wind speeds of at least 111 mph.



**Paco Capello,  
LSU AG Center  
&**


**Carmen Judice, CFM,  
Iberia Parish Floodplain  
Administrator**

were each presented the  
“Certificate of Appreciation”  
at the 30th Annual LFMA  
Conference. This certificate,  
presented by the Louisiana  
Department of Transporta-  
tion & Development, is given  
to a person with outstanding  
qualities in the field of flood-  
plain management. We thank  
them for their dedication  
and service to the citizens of  
Louisiana.



# The LOUISIANA FLOODPLAIN MANAGEMENT ASSOCIATION

will conduct its annual spring workshop in Monroe, LA on July 19th. For details as they become available , go to the LFMA website @ [www.lfma.org](http://www.lfma.org)



**LOUISIANA RESILIENCY ASSISTANCE PROGRAM**  
An Office of Community Development - Disaster Recovery Unit and LSU Coastal Sustainability Studio Initiative

## NFIP: Preparing for Changes to Flood Insurance





WORKSHOP 4

date **June 18**  
time **9:00 AM to 4:00 PM**  
location **Baton Rouge, LA**  
co-organizers  
**Louisiana Sea Grant**  
**LSU Agricultural Center**  
**Southern Climate Impacts Planning Program**

This workshop will focus on strategies communities can use to effectively plan, in the short and long term, for changes to the National Flood Insurance Program. The workshop will include sessions dedicated to education on the current workings and status of NFIP changes; policy and legal implications for communities preparing for flood insurance reform; and mortgage and banking perspectives on how NFIP reform will affect lending practices. The workshop will also provide community leaders with opportunities to discuss the effects these changes will have on their communities. Local and national examples will be explored that present best practices for planning resilient communities that use strategies to reduce insurance burdens.

\*Attendees May Qualify for Continuing Education Credits

Please RSVP to [LRAP@LSU.EDU](mailto:LRAP@LSU.EDU)  
Go to [www.resiliency.lsu.edu](http://www.resiliency.lsu.edu) for details



**ASFPM 2013 CONFERENCE**  
REMEMBERING THE PAST - INSURING THE FUTURE  
JUNE 9-14, 2013 - HARTFORD, CT

ASFPM 2013 Annual Conference  
Event Website is Now Live!

SAVE THESE IMPORTANT DATES: June 9 -14, 2013, for ASFPM's 37th Annual National Conference, "Remembering the Past - Insuring the Future", at the Connecticut Convention Center in Hartford, CT.

The conference website, including hotel information, the full conference program, and registration information, is now live! For full conference details, please visit:

[www.asfpmconference.org](http://www.asfpmconference.org)

We will be continually adding new content to this site as events are solidified and details are confirmed, so please check back often!

Thank you! Please let us know if you have any questions and we look forward to seeing you in Hartford this June.

Association of State Floodplain Managers  
575 D'Onofrio Dr.  
Madison, Wisconsin 53719  
608-828-2000

## 2013 Hurricane Names

Andrea  
Barry  
Chantal  
Dorian  
Erin  
Fernand  
Gabrielle  
Humberto  
Ingrid  
Jerry

Karen  
Lorenzo  
Melissa  
Nestor  
Olga  
Pablo  
Rebekah  
Sebastien  
Tanya  
Van



# Understanding the Impacts of the Flood Insurance Reform Act of 2012

In 2012, the U.S. Congress passed the Biggert-Waters Flood Insurance Reform Act of 2012 (BW-12) which calls on the Federal Emergency Management Agency (FEMA), and other agencies, to make a number of changes to the way the NFIP is run. As the law is implemented, some of these changes have already occurred, and others will be implemented in the coming months. Key provisions of the legislation will require the NFIP to raise rates to reflect true flood risk, make the program more financially stable, and change how Flood Insurance Rate Map (FIRM) updates impact policyholders. The changes will mean premium rate increases for some-but not all-policyholders over time.

FEMA Region 6 is working with our partners to share information with local officials, stakeholders and citizens in order to allow time for property owners to prepare for those changes.



FEMA will clearly communicate when these flood insurance subsidies and discounts are no longer available, as BW-12 implementation moves forward.

Region 6 is setting up a number of on-line events beginning in May to share with stakeholders the latest information on BW-12. Insurance Agents, Lenders and Real Estate Professionals can register on-line to attend one of these sessions at <http://nfipreformimpacts.eventbrite.com/>.

One online event will be presented in Spanish. Register for this May 16 session at <http://fipreformespanol.eventbrite.com/>

The latest fact sheets are available on our Region 6 site, <http://www.riskmap6.com/Resources.aspx>. Look under the “*Insure Your Risk*” section of our Resources and Related Links. Audio-enhanced PPTs in both English and Spanish will soon be available on the site.

We encourage you to share this information with your community leaders, stakeholders and citizens. Risk changes over time as conditions in the community change. Residents, business owners and community leaders should take a look at their current flood risks and consider how those risks might change in the future. Building higher than your community’s minimum requirements could result in lower flood insurance premiums and reduced flood risk.



## **FREE TRAINING OPPORTUNITIES – Emergency Management Institute (EMI) FY13**

Free training opportunities are still available at the Emergency Management Institute (EMI), the premier training institute of the Federal Emergency Management Agency. EMI is now offering high quality training for Floodplain Managers. Funding is available to reimburse eligible travel costs for State, Tribal and Local Government Floodplain Managers. This is high quality training taught by the premier floodplain managers in the U.S. - all located on a beautiful campus with peers from across the country. Who could ask for more?

Seats are still available in the following courses:

### **E273 Managing Floodplain Development thru the NFIP**

**Apr 29 - May 2, 2013, Jun 24 – 27, 2013, Sep 9 – 12, 2013**

*This course now requires the following online tutorials as prerequisites:*

1. *Flood Insurance Rate Map (FIRM) tutorial (30 minutes)*
2. *Federal Insurance Studies (FIS) tutorial (40 minutes)*

### **E194 Advanced Floodplain Management Concepts - Aug 26 – 29, 2013**

1. NFIP Floodplain Rules and Regulations in Depth (1 day).
2. LOMC - Procedures for Applying and Floodplain Management Implications (1 day).
3. Roles and Responsibilities of the Local Floodplain Manager (1 day).
4. Preparing for Post-Disaster Responsibilities (1day).

### **E284 Advanced Floodplain Management Concepts III - Jul 8 – 11, 2013**

1. Floodway Standards (1 day).
2. Disconnects between NFIP Regulations and Insurance (1 day).
3. Common Noncompliance Issues (½ day)
4. Digital Flood Insurance Rate Maps (DFIRMs) (½ day).
5. Substantial Improvement/Substantial Damage (1 day).

*Advanced Floodplain Management courses may be taken in any order.*

### **E278 NFIP/Community Rating System**

**Apr 1 – 4, 2013, May 13 – 16, 2013, Jul 29 - Aug 1, 2013**

*The CRS program is undergoing significant changes, the updated CRS Manual will be taught in the FY13 E278 CRS courses. Attendees of previous E278 CRS courses may want to repeat this course. Restrictions on repeat attendance at EMI and application of CEC's to CFM requirements have been waived. The "no more than 2 attendees per community may attend at one time" restriction still applies.*

### **E279 Retrofitting Floodprone Residential Bldgs - May 6 – 9, 2013**

### **E386 Residential Coastal Construction - Aug 5 – 8, 2013**

*This course has been updated to incorporate information from the new FEMA P-55 Coastal Construction Manual: Principles and Practices of Planning, Siting, Designing, Constructing, and Maintaining Residential Buildings in Coastal Areas (4th ed.)*



Public Works & Water Resources Division

**FLOODPLAIN MANAGEMENT**

As the State Coordination Office between the DHS/FEMA Regional Office and the communities of Louisiana that belong to the National Flood Insurance Program [NFIP], it is our job to provide any guidance or assistance needed to our Louisiana communities in order to assure the NFIP regulations are carried out and violations prevented. In order to better serve you, please take a moment to tell us how we're doing and how we could improve. Thank you,

Cindy O'Neal, CFM – Pam Lightfoot, CFM – Susan Veillon, CFM

**CUSTOMER SERVICE SURVEY**

Have you had contact with our office within the last 6 months? YES ☐ NO ☐

if yes, please check one: Email ☐ Phone ☐ Meeting ☐

**(please circle a number)**

		Strongly			Strongly
	Agree	Agree	Neutral	Disagree	Disagree
Staff was friendly and courteous	5	4	3	2	1
I was treated with respect	5	4	3	2	1
Staff was knowledgeable	5	4	3	2	1
My questions & concerns were					
addressed in a timely manner	5	4	3	2	1
The staff provided me with useful information	5	4	3	2	1
I had an overall positive experience dealing					
with the staff of Floodplain Management	5	4	3	2	1

How could we improve our services?

PLEASE MAIL completed survey to:

LADOTD Floodplain Management - Section 64

P.O. Box 94245

Baton Rouge, LA 70804



Our goal is flood loss reduction . . .

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